

# ADVANCE

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COMPONENTS

March 23, 2020

To our Customers,

Recently, several states and local jurisdictions including Dallas County where Advance Components is located have issued “Shelter-in-Place” or “Shutdown” orders for non-essential businesses. In this rapidly changing environment created by the novel coronavirus (COVID-19) pandemic, **we want to let you know that Advance Components is an essential, critical and life-sustaining business under all state and federal standards.**

**Please be advised, all our operations will remain open and we will continue to ship to our customers** who are supplying, producing or distributing to many of the 16 critical infrastructure sectors “whose assets, systems, and networks, whether physical or virtual, are considered so vital to the United States that their incapacitation or destruction would have a debilitating effect on security, national economic security, national public health or safety, or any combination thereof.” (U.S. Department of Homeland Security Presidential Policy Directive 21, PPD-21). These sectors include medical products, communications, critical manufacturing, energy, food and agriculture, information technology, transportation systems and water/wastewater systems and others.

To ensure the health and safety of our team members during this pandemic, we’ve made several changes to our daily operations. All Advance team members who can work remote are currently doing so. Our remaining team members in the warehouse are enforcing strict social distancing and we’re maintaining a routine schedule for disinfecting all common work surfaces.

In these uncertain times, **maintaining a steady supply chain is more important than ever.** Please let us know what we can do to help you resolve any potential disruptions you foresee occurring to your operations.

Thank you for your partnership,

Gary Cravens  
President  
Advance Components